



Griffin Training

Solutions for a modern
workforce



**Diversity
Awareness
Training
Course**

**Think
No
Further**

LoCall 1890 454 454
www.griffin.ie



Diversity Awareness Training Course

Ireland is changing and with it are its workforces. As its cities become more and more cosmopolitan so its workforces are becoming diverse. The modern workforce is made up of employees of difference race, age, gender, sexuality religion and abilities. A diverse workforce has the potential to be a strong, vibrant and dynamic workforce but it also has the potential to cause friction, misunderstanding and discrimination. This applies not only to the way in which the workforce interacts with itself but also in its relationship to clients.

If a diverse workforce is to be strong it needs to understand its strengths and weaknesses. It needs to build on its strengths and minimise its weaknesses. This course is aimed at helping a workforce attain this. By looking at the different aspects of diversity, the ways in which diverse people interact and the basis for profitable relationships, a diverse workforce can build on its strengths prevent discrimination and become an asset to the organisation.

Objectives:

- To explore and understand interpersonal relationships within a diverse group
- Identify strengths and weakness of a diverse workforce
- Assist diverse groups to build on strengths
- Prevent discrimination
- Promote healthy interpersonal relationships

Content:

- The Basics of Interpersonal Relationships
- The Strengths of Diverse Workforces
- The Weaknesses of Diverse Workforces
- Strategies to Maximise the Advantages of Diversity
- Defining Discrimination
- Preventing Discrimination
- Dealing with Discrimination
- Developing Healthy Interpersonal Relationships

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About Us

Griffin Training believes that ongoing training should be an essential part to of every modern business. One of the greatest assets an organisation has is its workforce and investing in it makes good business sense. Only through constant training and development can people be sure that they have the best human resources and skills available.

We focus on three primary areas:

1) *Quality*

All our trainers are educated to at least Master's Degree level. They are experienced presenters and experts in their chosen fields. They have experience in developing training courses, presenting seminars, one-on-one training, facilitation, mediation and are up-to-date with the latest research methods. We design our courses using the best research techniques, the latest information available and industry feedback. We go to great lengths to investigate the implications of our courses, and are in-line with both Irish and international training trends.

2) *Convenience & Flexibility*

- All our courses are customisable at no additional cost
- We require **No Minimum** numbers
- No pre-determined dates or times
- All course durations are flexible to suit you
- Train on-site or at one of our facilities around the country

3) *Cost effectiveness*

- We guarantee a cost effective service that is better than our competitors
- We offer Group Discounts
- We offer Non-Profit/Charity Discounts

We go to you or you can come to us.

Convenient City Centre Location

Further information:

Address: 88 Capel Street, Dublin 1.
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E-mail: info@griffin.ie

E&OE



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Compare Us

Solutions for a modern workforce

Contemporary Training

- Require Minimum Numbers
- Inflexible
- Expensive
- Only Off-Site Training
- Set Course Contents & Lengths
- Set Dates and Times
- Not Directly Relevant
- Loss of Staff Productivity
- No Guarantee

Griffin Training

- No Minimum Numbers
- Flexible Options
- Guaranteed Cost-Effectiveness
- On or Off-Site Training
- You Choose Contents & Length
- You Choose Dates and Times
- Courses Are Directly Relevant To You
- Staff Can Be Trained While They Work
- We Guarantee You Will Be Satisfied



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