



Griffin

Training

Solutions for a modern
workforce

**Violence
and Abuse
In The
Workplace**



**Training
Course**

Think No Further

LoCall 1890 454 454
www.griffin.ie



Violence And Abuse In The Workplace Training Course

Staff who are victims of abuse (verbal or physical) or are under the threat of violence from other employees, management or clients will undoubtedly experience poor job satisfaction. This experience will lead to a drop in the quality of their work, in productivity, and ultimately profitability for the company.

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To value employees and develop good inter-employee relations is without a doubt the best way of getting the most out of staff. A good team will be able to overcome all obstacles and work together to ensure the teams success and as a result the organisation's success. An organisation's workforce is its greatest asset; it can be its greatest strength or its greatest weakness. It is up to the company to decide which it will be.

If this is not incentive enough a company can also consider the following: a company who has not taken practical steps to protect its staff opens itself up to high-staff turnover (and all the costs that go with it) and possibly even expensive litigation. Companies have a legal obligation to prevent discrimination, abuse and violence in the workplace, to implement policies regarding these and to train their staff on how to avoid and handle abuse and violence in the workplace. We can help you do just that.

Objectives:

- Understanding violence, abuse and bullying
- Avoiding violence and abuse in the workplace
- Preventing violence and abuse
- Dealing with violence and abuse should it arise

Content:

- Assessing a company's risk
- Policies and policy implementation
- Identifying abuse and possible sources of violence in the workforce
- Preventing abuse and violence
- Reporting abuse and violence in the proper manner
- Valuing all employees
- Practical implications of violence and abuse on employees

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About Us

Griffin Training believes that ongoing training should be an essential part to of every modern business. One of the greatest assets an organisation has is its workforce and investing in it makes good business sense. Only through constant training and development can people be sure that they have the best human resources and skills available.

We focus on three primary areas:

1) *Quality*

All our trainers are educated to at least Master's Degree level. They are experienced presenters and experts in their chosen fields. They have experience in developing training courses, presenting seminars, one-on-one training, facilitation, mediation and are up-to-date with the latest research methods. We design our courses using the best research techniques, the latest information available and industry feedback. We go to great lengths to investigate the implications of our courses, and are in-line with both Irish and international training trends.

2) *Convenience & Flexibility*

- All our courses are customisable at no additional cost
- We require **No Minimum** numbers
- No pre-determined dates or times
- All course durations are flexible to suit you
- Train on-site or at one of our facilities around the country

3) *Cost effectiveness*

- We guarantee a cost effective service that is better than our competitors
- We offer Group Discounts
- We offer Non-Profit/Charity Discounts

We go to you or you can come to us.

Convenient City Centre Location

Further information:

Address: 88 Capel Street, Dublin 1.

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E&OE



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Compare Us

Solutions for a modern workforce

Contemporary Training

- Require Minimum Numbers
- Inflexible
- Expensive
- Only Off-Site Training
- Set Course Contents & Lengths
- Set Dates and Times
- Not Directly Relevant
- Loss of Staff Productivity
- No Guarantee

Griffin Training

- No Minimum Numbers
- Flexible Options
- Guaranteed Cost-Effectiveness
- On or Off-Site Training
- You Choose Contents & Length
- You Choose Dates and Times
- Courses Are Directly Relevant To You
- Staff Can Be Trained While They Work
- We Guarantee You Will Be Satisfied



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